

INSTRUCTIONS FOR USE

1. This form is to be used in the event a customer wishing to create a return cannot locate the pre-populated returns pro-forma invoice provided with their original shipment.
2. To complete a return, please follow the steps listed on your packing slip under 'How to return your purchase' or consult the Return Policy on the Canada Goose website at <https://www.canadagoose.com/return-policy>.
3. Please print and complete one (1) copy of the blank 'Returns Pro-Forma Customs Invoice' located on the second page of this document.
4. Locate the required information to complete the form;

International Air Waybill No.	Located on the return shipping label provided with your order – the 10-digit number under the first barcode beside the word 'Waybill'
Shipper/Exporter	Your name, address and contact information
Country of Export	The country you are shipping your return from
Original Outbound Air Waybill No.	Located on the shipping label attached to your original package – the 10-digit number under the first barcode beside the word 'Waybill'
Item SKU	Found on the packing slip; required for each item you are returning
Description	
HS Code	Found in your Shipment Confirmation email – subject: 'Your order has shipped'; required for each item you are returning
Country of Origin	

5. If you cannot locate the required information described above or need assistance completing your return, please contact Canada Goose customer service at cesupport@canadagoose.com.
6. Please do not include this page with your return.

